

**IMPORTANT MESSAGE TO PRACTICES –
Removal of product from consumables ordering portal**

Dear Viapath Customer,

Please note that we are implementing a change to a product on our consumables ordering portal. The 6ml EDTA tubes (pictured) are to be removed, to avoid any confusion, as they are not appropriate for use in our laboratories which process tests from GP practices. Instead, please order 4ml EDTA tubes which are available on the portal.

We will ensure any standing orders for the 6ml tubes are replaced with the 4ml tubes.

If your practice has stocks of the 6ml tubes, please order replacement 4ml tubes through the consumables portal and begin using these immediately.

If you need to order any 4ml tubes urgently, please contact Viapath pathology support services on 0204 513 7300 or via customerservices@viapath.org [mailto:customerservices@viapath.org] for further help and assistance.

We apologise for any inconvenience and thank you in advance for your understanding.

Kind regards,

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